UNITED NEIGHBORHOOD CENTERS
of Northeastern Pennsylvania

CHANGING NORTHEASTERN PENNSYLVANIA

2017 ANNUAL REPORT
Dear Friends,

We use our annual report as an opportunity to update our friends and patrons, as well as to review the past year’s changes and achievements. This year is no different. 2017 has been a year of growth and success for United Neighborhood Centers, throughout each of our departments and programs.

Our Community Health Department (CHD) continues to grow. This year, we expanded our offerings to include behavioral health and counseling services. Additionally, the CHD was approved through the state of Pennsylvania to become a Service Coordination Entity for the Medical Assistance Waiver program. This approval was an important step in sustaining the department for the long term.

Our first year operating the “new” Camp Kelly was also a milestone marked by expanded services. Project Hope had another successful year, with more than 350 children taking the opportunity to enjoy the outdoors. Camp Kelly’s overnight camps brought in 413 campers across seven programs. The overnight camps also grew to include a Boys Resident camp, a third week of Girls Resident camp, a holdover weekend for multi-week campers, and various off-season programming to utilize the property past the standard summer season.

We became the first local agency to ever be awarded Pennsylvania Department of Community and Economic Development funding for its Neighborhood Partnership Program, which will allow us to continue our work revitalizing South Scranton along Cedar Avenue.

And in furtherance of our commitment to active older adults, On December 31, just as the year came to a close, we assumed the management of the Amos Towers and Webster Towers senior housing properties in Scranton.

This report outlines the many more successes and achievements our agency accomplished over the past year. As you read through it, I think you will join me in recognizing UNC among the most dynamic catalysts for social change in Northeastern Pennsylvania.

On behalf of the thousands of your neighbors that we serve every day of the year, let me say “thank you” for your support. All of this is possible because of you.

Thad Kenny
Board President
At UNC, we are committed to creating quality programming for the young people in our area because we recognize the importance of shaping an individual’s future during their adolescent years. We offer opportunities to learn and grow in a safe, supportive environment. Through our programs, participants build confidence and self-esteem, develop their leadership skills, and begin their transition into successful adults.

The Burns Auditorium at the Oppenheim Center for the Arts hosted four collaborative, youth-centered, and intergenerational performances during 2017. Each theatrical experience fostered participant self-esteem and increased socialization as a result of free performances for the community.

Participants in our Leaders in Training program had the opportunity to collaborate with the University of Scranton. This supports the prospectus of our leadership program by exposing high school youth to college life with campus visits, science projects and interactive laboratory activities.

Members of Shutterbugs, UNC’s photography program, were honored to have the quality of their work recognized this year. The Governor’s Pittston office is proudly decorated with eight photographs by four Shutterbugs participants.

**2017 by the Numbers:**

- 800+ participants across 12 different programs and the drop-in center
- 135 photos sold by Shutterbugs photographers at monthly gallery showings during Scranton’s First Friday Art Walk
- 186 hours spent coding by participants in Girls Who Code
The Bellevue Center hosted guest speaker Ellen Clendenning at its history fair. Ms. Clendenning gave the students a background on the Daughters of the American Revolution and the history of the American Flag, before presenting the Bellevue Center with a flag of its own.

Reliable, accessible child care is crucial to the stability of working families. Likewise, the quality of that care is key to the early development of the child. In order to meet this need, UNC operates a network of three child care centers that provide low-cost before- and after-school care, as well as pre-school services. During the summer, children participate in UNC’s Project Hope, a traditional summer day camp experience in Tunkhannock, PA.

All three child care centers hosted a home-cooked Thanksgiving meal. Each center invited families to join their children during the day at a traditional Thanksgiving feast, which included turkey, mashed potatoes, stuffing, macaroni and cheese, sweet potatoes, pie, and other special treats.

DaVita Dialysis was looking for a way to give back to the community, so they came up to Camp Kelly to treat the children of Project Hope to ice cream sundaes. They brought a team of employees, some traveling more than two hours to get to camp.

2017 by the Numbers: Child Care Programs

- Provided care to 388 children across three child care centers
- 364 children attended Project Hope during the summer of 2017
- Offered 2,990 hours of childcare over the course of 2017
Thanks to the generosity of Parker Hill Church, which organized 197 book bags packed with donations, as well as an outpouring of support from the community, Community Services was able to provide 959 school uniforms, 260 backpacks filled with supplies and 161 school supply packages to students in need.

During the 2017 Thanksgiving Food Basket program, UNC had more than 250 volunteers on hand to distribute all the fixings of a traditional Thanksgiving dinner to more than 1200 families with children.

Students at the Wyoming Seminary Lower School coordinated a coat drive, collecting three boxes and three bags of coats to benefit UNC’s food and clothing bank, Angel’s Attic, just in time for the winter weather to arrive.
COMMUNITY EDUCATION AND REVITALIZATION

Through our Community Revitalization and Education department, we work to build vibrant and resilient communities that make the most out of residents’ talents, energy and ideas. We help build individual skills and coordinate collective action to improve our community’s physical appearance, economic vitality, social connections, and an appreciation of the benefits of diversity.

2017 by the Numbers: Community Education and Revitalization

- Served more than 340 students from 36 different countries and Puerto Rico
- 20 families received gardening education and had home gardens installed in an effort to promote a healthy diet
- 70 individuals from 19 countries were served through the Job Placement and Advancement for Recent Immigrants program

UNC’s year-round South Side Farmer’s Market has grown, with three new vendors this past year, averaging 200 customers per week. A block party was held to kick off the start of the outdoor market, featuring the music of Jim Cullen and Jackie Bordo, and had about 450 people in attendance.

UNC grew the number of families served through our Family Literacy Program. There are now classes in two of the Scranton School District’s elementary schools, as well as classes coordinated with Lackawanna County Head Start, allowing parents to join classes immediately after their children start their school day.

A committee of Scranton Council of Literacy Advance (SCOLA) students helped plan the area’s first Welcoming Scranton event, bringing 450 people together to promote cross-cultural understanding and raise awareness of the benefits of welcoming everyone.
In 2014, UNC created its Community Health Department (CHD) as a bridge to connect health care and social services, with the goal of improving health outcomes for at-risk individuals. The primary service provided is one-on-one care coordination. The CHD also takes an active role in coordinating health education and outreach programming, screenings, and clinics targeted to reach a broader audience of at-risk individuals.

Counseling services are being offered to those who may be the hardest to reach, or those who have difficulty accessing other services throughout the area. The CHD has even added pet therapy to the unique service lineup.

The CHD has been approved through the state of Pennsylvania as a Service Coordination entity for the Medical Assistance Waiver programs. This reimbursement program will allow UNC to expand our services to include more of our community members.

The CHD continues to expand programming to meet the community’s growing needs. Chair yoga is one of the ways we encourage our active older adult population to be active without putting them at risk for injury.

2017 by the Numbers: Community Health

- Individual services provided to more than 350 clients
- The decline in emergency room visits and hospital admissions translates to a cost savings of $260,435 per 100 people served; therefore, the CHD saved the healthcare community $1.3 million this year
- 40% increase in the overall quality of life due to the combination of services
In honor of the many veterans in Lackawanna County, the South Side Active Older Adult Center hosted a Veterans Day pinning ceremony by AseraCare Hospice and Palliative Care Services, as well as a breakfast catered by Sharon’s Place.

85 active older adults from our four centers in Lackawanna County participated in our first Fitness Challenge, and according to their activity tracking devices, logged more than 66 million steps in 6 months.

This summer, UNC’s active older adults enjoyed a trip to PNC Field, where they had the opportunity to meet Champ, the RailRiders mascot.

Through a partnership with the Lackawanna County Area Agency on Aging, UNC operates four active older adult community centers to provide educational, nutritional, and social opportunities to individuals aged 55 and older. Transportation is available to and from all of the centers and lunch is served every weekday. Each center offers different activities, which may include health and educational programs, yoga, arts and crafts, and more.

2017 by the Numbers:
Active Older Adult Programs

- Served 388 clients across four Active Older Adult Centers
- The four centers served nearly 20,000 hot and nutritious meals
- The 5th Annual Seniors Got Talent, showcasing the talents of those 55 and older, raised $16,000 to benefit Active Older Adult programs

UNC Annual Report 08-09
In Camp Kelly’s summer programming, there is one goal in mind: to instill confidence in every camper. UNC has worked to develop an environment in which every camper can learn to feel comfortable in their abilities. At a time when human connection happens less and less, Camp is a safe space for youth to gain confidence and social skills alongside peers and positive role models.

**2017 by the Numbers: Camp Kelly**

- 413 unique campers across seven programs
- Campers came from 38 school districts across 13 Pennsylvania counties and four other states
- Campers ranged in age from 6 to 66
- 41 campers attended weekend programming

Summer programming has been expanded to include a third week of Girls Resident Camp as well as a new week-long Boys Resident program. With the inaugural group of Boys Resident campers totaling 19, UNC looks forward to growing the program in the future.

Weekend programming during the summer included a Holdover Weekend for campers staying for multiple weeks, as well as Father Son Weekend and Women’s Weekend. With plans already under way for 2018, UNC looks to expand weekend and off-season programming to better utilize the camp property.

UNC engaged the community by hosting a luncheon at Camp with the Wyoming County Chamber of Commerce, as well as the Camp Reopening Picnic. There were also off-season events held, including Spooks & S’mores and a Relaxation and Grounding workshop.
About United Neighborhood Centers

Our mission is to work together with neighbors to provide services and create opportunities that empower individuals and build strong, interdependent communities. The agency accomplishes this mission through six programmatic departments: Community Services, Child Care, Youth Programs, Active Older Adult Programs, Community Education & Revitalization, and Community Health, as well as a Housing/Community Development Corporation. Through this diverse programming, UNC uses an innovative wrap-around approach to address the emerging needs of the community it serves.

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To learn more about UNC and what we do, visit our website:
http://www.uncnepa.org
# 2017 Annual Giving

*Donations are listed as of December 1, 2017 and are cumulative for the year.*

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Josephine Cupples
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Suzy Decker
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Donald Engle
Alexis Featherman
Daniel Fenner
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Karen Finnerty
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Megan Gagoric
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Nicole Gillette
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Francis and Marianne Gilmartin
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Marion Glassman
Ed and Jeanette Goetze
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Mary Ellen Hardcastle
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Ky Maria
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Donna Martucci
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Rose A. Morock
Eleanor Morrison
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Gregg and Hazel Moxhay  
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Paul Murphy  
Jerome and Michele Musheno  
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Jeanene Nealon  
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Sue Petry  
Ronald and Maureen Pettinato  
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Dorothy Kimock Posh  
Rachel Powers  
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Margaret Quinn  
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Olivia Rader  
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Chris Sanborn  
June Sarnowski  
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Eleanor Scalese  
Ryan and Sue Scanlon  
Mary Schimelfening  
Schobel Family  
Mary Schumacher  
Anna Scott  
Margaret Scott  
Tori Scott  
Margaret Scott  
Mary Sebastianelli  
Samuel and Helen Sebastianelli  
Gayle Sensi  
Arthur and Donna Seymour  
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Eric and Kristin Smith  
Susan Smith  
Matt Snyder  
William Snyder  
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Lucille Terotta  
Alan and Lisa Thurston  
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Maureen Timlin  
Robert Timlin  
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Anthony and Carmella Torda  
Michael Tornambe  
Tracy Touey  
Marcia Ufberg  
Attorney Robert and Laney Ufberg  
Thomas and Rose Marie Vadella  
Anthony Valvano  
April Valvano  
Amanda VanBuskirk  
Maureen Veety  
Joseph and Yvette Vinson  
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Karey Walker  
Joseph Walsh  
Lynne Walsh  
Morgan Walsh  
Alexandra Wanasa  
John Washicosky  
Robert White  
Ernie and Stephanie Williams  
Harvey and Kathleen Williams  
Aty. James and Maria Wilson  
Richard Wilson  
Ryan and Rena Wilson  
Richard and Mary Ellen Winslow  
Joseph and Irene Wolfe, Jr.  
JoAnn Wolski  
William and Nina Wormuth  
Midori Yamanouchi-Rynn, Ph.D.

### Foundations

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<tr>
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<td>Northeastern Pennsylvania Healthcare Foundation</td>
<td>William G. McGowan Charitable Fund</td>
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Government

Lackawanna County Office of Arts & Culture
Lackawanna County Commissioners
Lackawanna County Department of Human Services
Area Agency on Aging
Office of Behavioral Health/Intellectual Disability/Early Intervention
Office of Youth & Family Services
Special Services
Lackawanna County Interagency Council
Lackawanna County Workforce Development Board
Pennsylvania Commission on Crime and Delinquency
Pennsylvania Council on the Arts, a state agency
Pennsylvania Department of Aging
Pennsylvania Department of Community & Economic Development
Pennsylvania Department of Education
Pennsylvania Department of Health
Pennsylvania Department of Public Welfare
Pennsylvania Housing Finance Agency
Scranton Office of Economic and Community Development
United States Department of Education
United States Department of Housing and Urban Development

Organizations

Catholic Charismatic Renewal
The Church of the Epiphany
Covenant Presbyterian Church
First Presbyterian Church of Clarks Summit
Friends of the Abington Community Library
Friends of Connors Park Association
Friends of Senator John Blake
Holy Cross High School
Holy Cross High School Student Council
Junior League
King’s College
Keystone Chapter UNICO National
Marywood University
Pennsylvania Voice
The Pines Senior Living
The Pop Up Studio, Inc.
Rotary Club of Scranton
Saber Healthcare
Saint Mary’s Center
Scranton Jesuit Community
Scranton Preparatory School
Scranton High School
The Scranton School District
The Scranton Social Sports Club
Spring Hills Farm
Temple Hesed
Theater at North
University of Scranton
University of Scranton Campus Ministries
The Willowbrook Place
Wright Center For Primary Care

Major Donors

AmeriHealth Caritas Northeast
GRIMM CONSTRUCTION
Geisinger Health System
Gentex Corporation
Gerrity’s Supermarket
Giant/Martin’s
Highmark Blue Cross Blue Shield
Lamar Advertising
Peoples Security Bank & Trust Co.
PNC Bank
PPL Services Corporation
PPL
Scranton Products
The Scranton Times
Wegman’s
WNEP

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http://www.uncnepa.org
Businesses

105 the River
Aldrich Respiratory & Medical Supply
Amazon Smile
American Janitor & Paper Supply
Anonymous
Arthur A. Albini Funeral Home
Babby Cakes Bakery
Bank of America
Bank of America Matching Gifts
Barbour's Bakery
BENCO Dental
BlackOut Design
Bolus Freight Systems, Inc.
Boscov's Department Store, LLC
Andrew Brown's Drug Store
Brown Podiatry
Brucelli Advertising
Café Sevda
Canned Classics
Carmen's 2.0 Restaurant
Center City Print
Citizens Savings Bank
Colbert & Grebas, P.C.
Colt’s Transportation
Community Bank, NA
Construction Risk Partners, LLC
Cooper's Seafood Restaurant
DaVita Dialysis
Decision Data Corporation
Dempsey Uniform & Linen Supply
Dickson City Hyundai
Drs. Quinn Mariotti & Abod
Eden-A-Vegan Café
Edible Arrangements
Enhanced Hearing Specialists, LLC
Entercom
Entenmann's

Epicycurean Delight Catering
Everhart Museum
Fidelity Bank
FNCB
Foley Law Firm
Forest City Nursing and Rehab Center
Geisinger Commonwealth School of Medicine
Gertrude Hawk Chocolates
Golub Corporation
Graham Public Relations and Advertising
Graham's Cuentas Management, Inc.
John R. Hennemuth & Associates
Highmark Matching Gifts Program
Hilton Hotel Scranton
Hinerfeld Commercial Real Estate
Hospice of the Sacred Heart
Houghton Chemical Corporation
HPC Enterprises
Jack Williams Tire Company, Inc.
James A. Doherty, Inc.
Johnny’s Car Wash
Knowles Associates
LaBella Associates
Lee Electric Supply
Lockheed Martin
Lynn Sandy's Bakery
Manning Farm & Dairy
Marshall Dennehey Warner Coleman & Goggin
McBesket Flowers, Inc.
MegComm Films
Metz Culinary Management
Mohegan Sun Pocono
Morgan Stanley
Mount Airy Casino Resort
Nasser Real Estate and Appraisals, Inc.
Nivert Metal Supply
NBT Bank
The Palumbo Group
PDQ Print
Penn East Federal Credit Union
Pittston Popcorn Co. LLC
PNC Matching Gift Program
Posh
Professional Orthopaedic Associates, Ltd.
Prudential Matching Gift Program
Purple Farms
Quandel Construction Group
Quadrant EPP USA, Inc.
R&T Estate Development
Rabel Furniture Co.
Radisson Lackawanna Station Hotel
Riccardo's Market, Inc.
RJ Walker
Roba Family Farms
Saber Healthcare
Sarno & Son
The Scranton Cultural Center
Scranton Products
Sprint Print
Texas Roadhouse
TMG Health, Inc.
Toyota of Scranton
Turkey Hill Mini Markets
Universal Printing Company
UPS
Vanstion & James Funeral Home, Inc.
Viewmont Mall
Vito Chiropractic
Tim Wagner’s Sports Corner, Inc.
Walsh Electrical, Inc
Wegmans Food Markets, Inc
Weis Markets
WBR
The Lodge at Woodloch

Special thanks to the many volunteers who helped us this year.
We could not do what we do without you!
FINANCIAL SUMMARY

REVENUE - TOTAL $6,526,267
- UNITED WAY - 6%
- CITY FUNDS - 3%
- FEES - 8%
- FOUNDATIONS - 10%
- FEDERAL GRANTS - 21%
- DONATIONS - 20%
- COUNTY FUNDS - 32%
- FEES - 8%

EXPENSES - TOTAL $6,524,435
- HOUSING - 22%
- CHILD CARE - 23%
- COMMUNITY SERVICES - 19%
- YOUTH - 14%
- AGING - 11%
- COMMUNITY HEALTH - 7%
- SCOLA LEARNING CENTER - 4%
- HOUSING - 22%
2018 SPECIAL EVENTS

Party Gras - February 9
*Crisis Intervention Services*

Seniors Got Talent - April 8
*Active Older Adult Programs*

Kicks for Kids - April 28
*Project Hope*

Highmark Walk - June 16
*Community Health Department*

Farm to Fork - August TBD
*Community Health Department*

Chocoholic Frolic - October TBD
*SCOLA*