





LEADERSHIP MESSAGE

Dear Friends,

We use our annual report as an opportunity to update our friends and patrons, as well as to review the past year's changes and achievements. This year is no different. 2017 has been a year of growth and success for United Neighborhood Centers, throughout each of our departments and programs.

Our Community Health Department (CHD) continues to grow. This year, we expanded our offerings to include behavioral health and counseling services. Additionally, the CHD was approved through the state of Pennsylvania to become a Service Coordination Entity for the Medical Assistance Waiver program. This approval was an important step in sustaining the department for the long term.

Our first year operating the "new" Camp Kelly was also a milestone marked by expanded services. Project Hope had another successful year, with more than 350 children taking the opportunity to enjoy the outdoors. Camp Kelly's overnight camps brought in 413 campers across seven programs. The overnight camps also grew to include a Boys Resident camp, a third week of Girls Resident camp, a holdover weekend for multi-week campers, and various off-season programming to utilize the property past the standard summer season.

We became the first local agency to ever be awarded Pennsylvania Department of Community and Economic Development funding for its Neighborhood Partnership Program, which will allow us to continue our work revitalizing South Scranton along Cedar Avenue.

And in furtherance of our commitment to active older adults, On December 31, just as the year came to a close, we assumed the management of the Amos Towers and Webster Towers senior housing properties in Scranton.

This report outlines the many more successes and achievements our agency accomplished over the past year. As you read through it, I think you will join me in recognizing UNC among the most dynamic catalysts for social change in Northeastern Pennsylvania.

On behalf of the thousands of your neighbors that we serve every day of the year, let me say "thank you" for your support. All of this is possible because of you.

Thad Kenny Board President



Youth Programs

At UNC, we are committed to creating quality programming for the young people in our area because we recognize the importance of shaping an individual's future during their adolescent years. We offer opportunities to learn and grow in a safe, supportive environment. Through our programs, participants build confidence and self-esteem, develop their leadership skills, and begin their transition into successful adults.



The Burns Auditorium at the Oppenheim Center for the Arts hosted four collaborative, youth-centered, and intergenerational performances during 2017. Each theatrical experience fostered participant self-esteem and increased socialization as a result of free performances for the community.



Participants in our Leaders in Training program had the opportunity to collaborate with the University of Scranton. This supports the prospectus of our leadership program by exposing high school youth to college life with campus visits, science projects and interactive laboratory activities.

2017 by the Numbers: Youth Programs

- 800+ participants across 12 different programs and the drop-in center
- 135 photos sold by Shutterbugs photographers at monthly gallery showings during Scranton's First Friday Art Walk
- 186 hours spent coding by participants in Girls Who Code



Members of Shutterbugs, UNC's photography program, were honored to have the quality of their work recognized this year. The Governor's Pittston office is proudly decorated with eight photographs by four Shutterbugs participants.



CHILD CARE PROGRAMS

Reliable, accessible child care is crucial to the stability of working families. Likewise, the quality of that care is key to the early development of the child. In order to meet this need, UNC operates a network of three child care centers that provide low-cost before- and after-school care, as well as pre-school services. During the summer, children participate in UNC's Project Hope, a traditional summer day camp experience in Tunkhannock, PA.



The Bellevue Center hosted guest speaker Ellen Clendenning at its history fair. Ms. Clendenning gave the students a background on the Daughters of the American Revolution and the history of the American Flag, before presenting the Bellevue Center with a flag of its own.



All three child care centers hosted a home-cooked Thanksgiving meal. Each center invited families to join their children during the day at a traditional Thanksgiving feast, which included turkey, mashed potatoes, stuffing, macaroni and cheese, sweet potatoes, pie, and other special treats.



DaVita Dialysis was looking for a way to give back to the community, so they came up to Camp Kelly to treat the children of Project Hope to ice cream sundaes. They brought a team of employees, some traveling more than two hours to get to camp.

2017 by the Numbers: Child Care Programs

- Provided care to 388 children across three child care centers
- 364 children attended Project Hope during the summer of 2017
- Offered 2,990 hours of childcare over the course of 2017



COMMUNITY SERVICES

Through our Community Services department, UNC case managers work to meet the basic needs of individuals facing crisis situations, as well as provide support to help them build long-term stability and independence. UNC is also a provider of onsite support and community organizing services at multiple affordable housing developments in the region.



Thanks to the generosity of Parker Hill Church, which organized 197 book bags packed with donations, as well as an outpouring of support from the community, Community Services was able to provide 959 school uniforms, 260 backpacks filled with supplies and 161 school supply packages to students in need.

2017 by the Numbers: Community Services

- Served 5,020 clients this year
- Assisted 1,035 clients in keeping their utilities from being shut off
- Provided 6,657 packages of food assistance
- Distributed more than 1600 turkeys



During the 2017 Thanksgiving Food Basket program, UNC had more than 250 volunteers on hand to distribute all the fixings of a traditional Thanksgiving dinner to more than 1200 families with children.



Students at the Wyoming Seminary Lower School coordinated a coat drive, collecting three boxes and three bags of coats to benefit UNC's food and clothing bank, Angel's Attic, just in time for the winter weather to arrive.

COMMUNITY EDUCATION AND REVITALIZATION

Through our Community Revitalization and Education department, we work to build vibrant and resilient communities that make the most out of residents' talents, energy and ideas. We help build individual skills and coordinate collective action to improve our community's physical appearance, economic vitality, social connections, and an appreciation of the benefits of diversity.

2017 by the Numbers: Community Education and Revitalization

- Served more than 340 students from 36 different countries and Puerto Rico
- 20 families received gardening education and had home gardens installed in an effort to promote a healthy diet
- 70 individuals from 19 countries were served through the Job Placement and Advancement for Recent Immigrants program



UNC's year-round South Side Farmer's Market has grown, with three new vendors this past year, averaging 200 customers per week. A block party was held to kick off the start of the outdoor market, featuring the music of Jim Cullen and Jackie Bordo, and had about 450 people in attendance.



UNC grew the number of families served through our Family Literacy Program. There are now classes in two of the Scranton School District's elementary schools, as well as classes coordinated with Lackawanna County Head Start, allowing parents to join classes immediately after their children start their school day.



A committee of Scranton Council of Literacy Advance (SCOLA) students helped plan the area's first Welcoming Scranton event, bringing 450 people together to promote cross-cultural understanding and raise awareness of the benefits of welcoming everyone.

COMMUNITY HEALTH

In 2014, UNC created its Community Health Department (CHD) as a bridge to connect health care and social services, with the goal of improving health outcomes for at-risk individuals. The primary service provided is one-on-one care coordination. The CHD also takes an active role in coordinating health education and outreach programming, screenings, and clinics targeted to reach a broader audience of at-risk individuals.



Counseling services are being offered to those who may be the hardest to reach, or those who have difficulty accessing other services throughout the area. The CHD has even added pet therapy to the unique service lineup.



The CHD has been approved through the state of Pennsylvania as a Service Coordination entity for the Medical Assistance Waiver programs. This reimbursement program will allow UNC to expand our services to include more of our community members.



The CHD continues to expand programming to meet the community's growing needs. Chair yoga is one of the ways we encourage our active older adult population to be active without putting them at risk for injury.

2017 by the Numbers: Community Health

- Individual services provided to more than 350 clients
- The decline in emergency room visits and hospital admissions translates to a cost savings of \$260,435 per 100 people served; therefore, the CHD saved the healthcare community \$1.3 million this year
- 40% increase in the overall quality of life due to the combination of services



ACTIVE OLDER ADULT PROGRAMS

Through a partnership with the Lackawanna County Area Agency on Aging, UNC operates four active older adult community centers to provide educational, nutritional, and social opportunities to individuals aged 55 and older. Transportation is available to and from all of the centers and lunch is served every weekday. Each center offers different activities, which may include health and educational programs, yoga, arts and crafts, and more.



In honor of the many veterans in Lackawanna County, the South Side Active Older Adult Center hosted a Veterans Day pinning ceremony by AseraCare Hospice and Palliative Care Services, as well as a breakfast catered by Sharon's Place.



85 active older adults from our four centers in Lackawanna County participated in our first Fitness Challenge, and according to their activity tracking devices, logged more than 66 million steps in 6 months.

2017 by the Numbers: Active Older Adult Programs

- Served 388 clients across four Active Older Adult Centers
- The four centers served nearly 20,000 hot and nutritious meals
- The 5th Annual Seniors Got Talent, showcasing the talents of those 55 and older, raised \$16,000 to benefit Active Older Adult programs



This summer, UNC's active older adults enjoyed a trip to PNC Field, where they had the opportunity to meet Champ, the Rail-Riders mascot.



CAMP KELLY

In Camp Kelly's summer programming, there is one goal in mind: to instill confidence in every camper. UNC has worked to develop an environment in which every camper can learn to feel comfortable in their abilities. At a time when human connection happens less and less, Camp is a safe space for youth to gain confidence and social skills alongside peers and positive role models.

2017 by the Numbers: Camp Kelly

- 413 unique campers across seven programs
- Campers came from 38 school districts across 13 Pennsylvania counties and four other states
- Campers ranged in age from 6 to 66
- 41 campers attended weekend programming



Summer programming has been expanded to include a third week of Girls Resident Camp as well as a new week-long Boys Resident program. With the inaugural group of Boys Resident campers totaling 19, UNC looks forward to growing the program in the future.



Weekend programming during the summer included a Holdover Weekend for campers staying for multiple weeks, as well as Father Son Weekend and Women's Weekend. With plans already under way for 2018, UNC looks to expand weekend and off-season programming to better utilize the camp property.



UNC engaged the community by hosting a luncheon at Camp with the Wyoming County Chamber of Commerce, as well as the Camp Reopening Picnic. There were also off-season events held, including Spooks & S'mores and a Relaxation and Grounding workshop.

ABOUT UNITED NEIGHBORHOOD CENTERS

Our mission is to work together with neighbors to provide services and create opportunities that empower individuals and build strong, interdependent communities. The agency accomplishes this mission through six programmatic departments: Community Services, Child Care, Youth Programs, Active Older Adult Programs, Community Education & Revitalization, and Community Health, as well as a Housing/Community Development Corporation. Through this diverse programming, UNC uses an innovative wrap-around approach to address the emerging needs of the community it serves.



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To learn more about UNC and what we do, visit our website: http://www.uncnepa.org

2017 ANNUAL GIVING

*Donations are listed as of December 1, 2017 and are cumulative for the year.

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Edward and Anna Scahill Eleanor Scalese Ryan and Sue Scanlon Mary Schimelfenig Schobel Family Mary Schumacher Anna Scott Margaret Scott

Tori Scott Margaret Scott Mary Sebastianelli Samuel and Helen Sebastianelli

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Christine Smith Eric and Kristin Smith Susan Smith

Matt Snyder William Snyder Edward M Sosik, Jr. Armand and Cecilid Spoto Edward and Joan Stecco

Christine Stefan Linda Stefursky

Larry and Dorothy Stetler

Mary-Zita Stone Jamie Straw Pat Sulla

Ken and Alicia Suman Tamara Summa

Dr. James and Pat Sundheim

Colleen Sutton

Kevin and Eileen Swift Margaret and Kelly Swift

Gabby Taghian
Lucille Terotta
Alan and Lisa Thurston
Kathleen Timlin
Maureen Timlin
Robert Timlin

Mr. and Mrs. Robbie Timlin Carmine and Susan Tolerico Anthony and Carmella Torda

Michael Tornambe Tracy Touey Marcia Ufberg

Attorney Robert and Laney Ufberg Thomas and Rose Marie Vadella

Anthony Valvano April Valvano Amanda VanBuskirk Maureen Veety Joseph and Yvette Vinson Margaret Voytek

Margaret voytek Karey Walker Joseph Walsh Lynne Walsh Morgan Walsh Alexandra Wanas John Washicosky Robert White

Ernie and Stephanie Williams Harvey and Kathleen Williams Aty. James and Maria Wilson

Richard Wilson Ryan and Rena Wilson

Richard and Mary Ellen Winslow Joseph and Irene Wolfe, Jr.

JoAnn Wolski

William and Nina Wormuth Midori Yamanouchi-Rynn, Ph.D.

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Anonymous

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Dollar General Literacy Foundation

Eureka Foundation

Fleese-Ludders Fund of the Scranton Area Foundation

The Frederick & Colette B. Heldring Charitable Fund

The Frieder Foundation

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UPS Foundation

The Walter L. Schautz Foundation

Wegmans

Weinberg Foundation Wells Fargo Foundation Willary Foundation

William G. McGowan Charitable Fund





Government

Lackawanna County Office of Arts & Culture Lackawanna County Commissioners

Lackawanna County Department of Human Services

Area Agency on Aging

Office of Behavioral Health/Intellectual Disability/

Early Intervention

Office of Youth & Family Services

Special Services

Lackawanna County Interagency Council

Lackawanna County Workforce Development Board

Pennsylvania Commission on Crime and Delinquency

Pennsylvania Council on the Arts, a state agency

Pennsylvania Department of AgingPennsylvania

Department of Community &

Economic Development

Pennsylvania Department of Education

Pennsylvania Department of Health

Pennsylvania Department of Public Welfare

Pennsylvania Housing Finance Agency

Scranton Office of Economic and Community

Development

United States Department of Education

United States Department of Housing and

Urban Development

Organizations

Catholic Charismatic Renewal

The Church of the Epiphany

Covenant Presbyterian Church

First Presbyterian Church of Clarks Summit

Friends of the Abington Community Library

Friends of Connors Park Association

Friends of Senator John Blake

Holy Cross High School

Holy Cross High School Student Council

Junior League

King's College

Keystone Chapter UNICO National

Marywood University

Pennsylvania Voice

The Pines Senior Living

The Pop Up Studio, Inc.

Rotary Club of Scranton

Saber Healthcare

Saint Mary's Center

Scranton Jesuit Community

Scranton Preparatory School

Scranton High School

The Scranton School District

The Scranton Social Sports Club

Spring Hills Farm

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The Willowbrook Place

Wright Center For Primary Care

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Businesses

105 the River

Aldrich Respiratory & Medical Supply

Amazon Smile

American Janitor & Paper Supply

Anonymous

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Babby Cakes Bakery Bank of America

Bank of America Matching Gifts

Barbour's Bakery BENCO Dental BlackOut Design

Bolus Freight Systems, Inc. Boscov's Department Store, LLC

Andrew Brown's Drug Store

Brown Podiatry Brucelli Advertising

Café Sevda Canned Classics

Carmen's 2.0 Restaurant

Center City Print Citizens Savings Bank Colbert & Grebas, P.C. Colt's Transportation Community Bank, NA

Construction Risk Partners, LLC Cooper's Seafood Restaurant

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Decision Data Corporation

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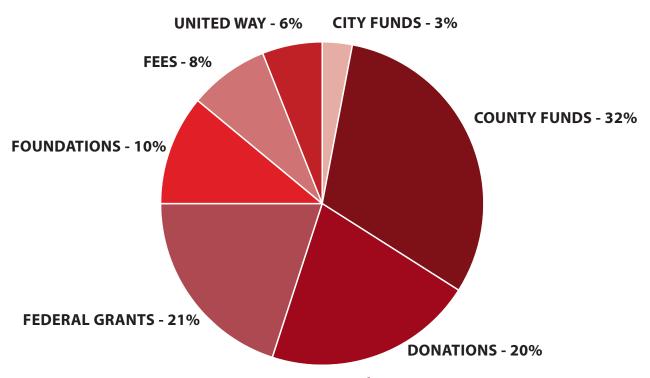
Special thanks to the many volunteers who helped us this year. We could not do what we do without you!



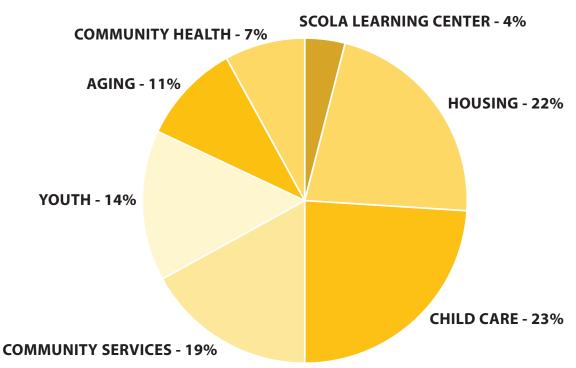


FINANCIAL SUMMARY

REVENUE - TOTAL \$6,526,267



EXPENSES - TOTAL \$6,524,435





2018 SPECIAL EVENTS

Party Gras - February 9
Crisis Intervention Services

Crisis intervention Services

Seniors Got Talent - April 8 *Active Older Adult Programs*

Kicks for Kids - April 28
Project Hope

Highmark Walk - June 16
Community Health Department

Farm to Fork - August TBD Community Health Department

Chocoholic Frolic - October TBD SCOLA





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570-346-0759

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