



UNITED NEIGHBORHOOD CENTERS
of Northeastern Pennsylvania

CHANGING NORTHEASTERN PENNSYLVANIA





UNC: Changing Northeastern Pennsylvania



LEADERSHIP MESSAGE

Dear Friends,

We use our annual report as an opportunity to update our friends and patrons, as well as to review the past year's changes and achievements. This year is no different. 2017 has been a year of growth and success for United Neighborhood Centers, throughout each of our departments and programs.

Our Community Health Department (CHD) continues to grow. This year, we expanded our offerings to include behavioral health and counseling services. Additionally, the CHD was approved through the state of Pennsylvania to become a Service Coordination Entity for the Medical Assistance Waiver program. This approval was an important step in sustaining the department for the long term.

Our first year operating the "new" Camp Kelly was also a milestone marked by expanded services. Project Hope had another successful year, with more than 350 children taking the opportunity to enjoy the outdoors. Camp Kelly's overnight camps brought in 413 campers across seven programs. The overnight camps also grew to include a Boys Resident camp, a third week of Girls Resident camp, a holdover weekend for multi-week campers, and various off-season programming to utilize the property past the standard summer season.

We became the first local agency to ever be awarded Pennsylvania Department of Community and Economic Development funding for its Neighborhood Partnership Program, which will allow us to continue our work revitalizing South Scranton along Cedar Avenue.

And in furtherance of our commitment to active older adults, On December 31, just as the year came to a close, we assumed the management of the Amos Towers and Webster Towers senior housing properties in Scranton.

This report outlines the many more successes and achievements our agency accomplished over the past year. As you read through it, I think you will join me in recognizing UNC among the most dynamic catalysts for social change in Northeastern Pennsylvania.

On behalf of the thousands of your neighbors that we serve every day of the year, let me say "thank you" for your support. All of this is possible because of you.

Thad Kenny
Board President



YOUTH PROGRAMS

At UNC, we are committed to creating quality programming for the young people in our area because we recognize the importance of shaping an individual's future during their adolescent years. We offer opportunities to learn and grow in a safe, supportive environment. Through our programs, participants build confidence and self-esteem, develop their leadership skills, and begin their transition into successful adults.



The Burns Auditorium at the Oppenheim Center for the Arts hosted four collaborative, youth-centered, and intergenerational performances during 2017. Each theatrical experience fostered participant self-esteem and increased socialization as a result of free performances for the community.



Participants in our Leaders in Training program had the opportunity to collaborate with the University of Scranton. This supports the prospectus of our leadership program by exposing high school youth to college life with campus visits, science projects and interactive laboratory activities.

2017 by the Numbers: Youth Programs

- 800+ participants across 12 different programs and the drop-in center
- 135 photos sold by Shutterbugs photographers at monthly gallery showings during Scranton's First Friday Art Walk
- 186 hours spent coding by participants in Girls Who Code



Members of Shutterbugs, UNC's photography program, were honored to have the quality of their work recognized this year. The Governor's Pittston office is proudly decorated with eight photographs by four Shutterbugs participants.



CHILD CARE PROGRAMS

Reliable, accessible child care is crucial to the stability of working families. Likewise, the quality of that care is key to the early development of the child. In order to meet this need, UNC operates a network of three child care centers that provide low-cost before- and after-school care, as well as pre-school services. During the summer, children participate in UNC's Project Hope, a traditional summer day camp experience in Tunkhannock, PA.



The Bellevue Center hosted guest speaker Ellen Clendenning at its history fair. Ms. Clendenning gave the students a background on the Daughters of the American Revolution and the history of the American Flag, before presenting the Bellevue Center with a flag of its own.



All three child care centers hosted a home-cooked Thanksgiving meal. Each center invited families to join their children during the day at a traditional Thanksgiving feast, which included turkey, mashed potatoes, stuffing, macaroni and cheese, sweet potatoes, pie, and other special treats.



DaVita Dialysis was looking for a way to give back to the community, so they came up to Camp Kelly to treat the children of Project Hope to ice cream sundaes. They brought a team of employees, some traveling more than two hours to get to camp.

2017 by the Numbers: Child Care Programs

- Provided care to 388 children across three child care centers
- 364 children attended Project Hope during the summer of 2017
- Offered 2,990 hours of childcare over the course of 2017



COMMUNITY SERVICES

Through our Community Services department, UNC case managers work to meet the basic needs of individuals facing crisis situations, as well as provide support to help them build long-term stability and independence. UNC is also a provider of onsite support and community organizing services at multiple affordable housing developments in the region.



Thanks to the generosity of Parker Hill Church, which organized 197 book bags packed with donations, as well as an outpouring of support from the community, Community Services was able to provide 959 school uniforms, 260 backpacks filled with supplies and 161 school supply packages to students in need.

2017 by the Numbers: Community Services

- Served 5,020 clients this year
- Assisted 1,035 clients in keeping their utilities from being shut off
- Provided 6,657 packages of food assistance
- Distributed more than 1600 turkeys



During the 2017 Thanksgiving Food Basket program, UNC had more than 250 volunteers on hand to distribute all the fixings of a traditional Thanksgiving dinner to more than 1200 families with children.



Students at the Wyoming Seminary Lower School coordinated a coat drive, collecting three boxes and three bags of coats to benefit UNC's food and clothing bank, Angel's Attic, just in time for the winter weather to arrive.

COMMUNITY EDUCATION AND REVITALIZATION

Through our Community Revitalization and Education department, we work to build vibrant and resilient communities that make the most out of residents' talents, energy and ideas. We help build individual skills and coordinate collective action to improve our community's physical appearance, economic vitality, social connections, and an appreciation of the benefits of diversity.

2017 by the Numbers: Community Education and Revitalization

- Served more than 340 students from 36 different countries and Puerto Rico
- 20 families received gardening education and had home gardens installed in an effort to promote a healthy diet
- 70 individuals from 19 countries were served through the Job Placement and Advancement for Recent Immigrants program



UNC's year-round South Side Farmer's Market has grown, with three new vendors this past year, averaging 200 customers per week. A block party was held to kick off the start of the outdoor market, featuring the music of Jim Cullen and Jackie Bordo, and had about 450 people in attendance.



UNC grew the number of families served through our Family Literacy Program. There are now classes in two of the Scranton School District's elementary schools, as well as classes coordinated with Lackawanna County Head Start, allowing parents to join classes immediately after their children start their school day.



A committee of Scranton Council of Literacy Advance (SCOLA) students helped plan the area's first Welcoming Scranton event, bringing 450 people together to promote cross-cultural understanding and raise awareness of the benefits of welcoming everyone.

COMMUNITY HEALTH

In 2014, UNC created its Community Health Department (CHD) as a bridge to connect health care and social services, with the goal of improving health outcomes for at-risk individuals. The primary service provided is one-on-one care coordination. The CHD also takes an active role in coordinating health education and outreach programming, screenings, and clinics targeted to reach a broader audience of at-risk individuals.



Counseling services are being offered to those who may be the hardest to reach, or those who have difficulty accessing other services throughout the area. The CHD has even added pet therapy to the unique service lineup.



The CHD has been approved through the state of Pennsylvania as a Service Coordination entity for the Medical Assistance Waiver programs. This reimbursement program will allow UNC to expand our services to include more of our community members.



The CHD continues to expand programming to meet the community's growing needs. Chair yoga is one of the ways we encourage our active older adult population to be active without putting them at risk for injury.

2017 by the Numbers: Community Health

- Individual services provided to more than 350 clients
- The decline in emergency room visits and hospital admissions translates to a cost savings of \$260,435 per 100 people served; therefore, the CHD saved the healthcare community \$1.3 million this year
- 40% increase in the overall quality of life due to the combination of services



ACTIVE OLDER ADULT PROGRAMS

Through a partnership with the Lackawanna County Area Agency on Aging, UNC operates four active older adult community centers to provide educational, nutritional, and social opportunities to individuals aged 55 and older. Transportation is available to and from all of the centers and lunch is served every weekday. Each center offers different activities, which may include health and educational programs, yoga, arts and crafts, and more.



In honor of the many veterans in Lackawanna County, the South Side Active Older Adult Center hosted a Veterans Day pinning ceremony by AseraCare Hospice and Palliative Care Services, as well as a breakfast catered by Sharon's Place.



85 active older adults from our four centers in Lackawanna County participated in our first Fitness Challenge, and according to their activity tracking devices, logged more than 66 million steps in 6 months.

2017 by the Numbers: Active Older Adult Programs

- Served 388 clients across four Active Older Adult Centers
- The four centers served nearly 20,000 hot and nutritious meals
- The 5th Annual Seniors Got Talent, showcasing the talents of those 55 and older, raised \$16,000 to benefit Active Older Adult programs



This summer, UNC's active older adults enjoyed a trip to PNC Field, where they had the opportunity to meet Champ, the RailRiders mascot.



CAMP KELLY

In Camp Kelly's summer programming, there is one goal in mind: to instill confidence in every camper. UNC has worked to develop an environment in which every camper can learn to feel comfortable in their abilities. At a time when human connection happens less and less, Camp is a safe space for youth to gain confidence and social skills alongside peers and positive role models.

2017 by the Numbers: Camp Kelly

- 413 unique campers across seven programs
- Campers came from 38 school districts across 13 Pennsylvania counties and four other states
- Campers ranged in age from 6 to 66
- 41 campers attended weekend programming



Summer programming has been expanded to include a third week of Girls Resident Camp as well as a new week-long Boys Resident program. With the inaugural group of Boys Resident campers totaling 19, UNC looks forward to growing the program in the future.



Weekend programming during the summer included a Hold-over Weekend for campers staying for multiple weeks, as well as Father Son Weekend and Women's Weekend. With plans already under way for 2018, UNC looks to expand weekend and off-season programming to better utilize the camp property.



UNC engaged the community by hosting a luncheon at Camp with the Wyoming County Chamber of Commerce, as well as the Camp Reopening Picnic. There were also off-season events held, including Spooks & S'mores and a Relaxation and Grounding workshop.

ABOUT UNITED NEIGHBORHOOD CENTERS

Our mission is to work together with neighbors to provide services and create opportunities that empower individuals and build strong, interdependent communities. The agency accomplishes this mission through six programmatic departments: Community Services, Child Care, Youth Programs, Active Older Adult Programs, Community Education & Revitalization, and Community Health, as well as a Housing/Community Development Corporation. Through this diverse programming, UNC uses an innovative wrap-around approach to address the emerging needs of the community it serves.



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To learn more about UNC and what we do, visit our website:
<http://www.uncnepa.org>

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Ann Marie Jenkins
Jeannette Jenkins
Suzanne Jones
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John and Monica Jordan
John and Kathleen Joyce

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Katie Kearney
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Edward and Jean Kozlowski
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Corinne Kucewicz
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Amanda Lamberton
Meghan Lanahan
Nicole Lance
Kelly Langan
Sean Langan
Chelsea LaTorre
John Lawler
John and Florence Lawless
Robert and June Lettieri
Paul and Ann Lewis
Warren J. Lewis
Shirley Lippolis
Carol M. Lizell
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Salvatore and Charlene Luzio
Teresa MacDonald
Robert and Rita MacNeal
Kevin Magalski
John Maloney
Catherine Maria
Ky Maria
Sam Maria
Eleanor Marino
Maura Mark
Katy Martin
Donna Martucci
Lela Mattern-Burke
Kelly McAndrew
Catherine McAndrews
Dr. Patricia McCormack
Richard McDonald
Patrick McDonough
Barbara McGee
Kirsten McIntyre
Sean McLane
Timmy McNamara
Atty. John and Ruth Mercuri
Dr. Paul and Paulette Metzger
Clarence R. Michael
Mr. and Mrs. Stanley Michalik
Ted Michel
Tymell Miles
James and Margaret Miller
Megan Moran
Rachel Morgenstern
Rose A. Morock
Eleanor Morrison

Up to \$50 continued

Dennis and Beth Mottley
Gregg and Hazel Moxhay
Margaret Munley
Paul Murphy
Jerome and Michele Musheno
Douglas and Tina Nardella
Jeanene Nealon
David and Paula Nenish
Brett Nesfeder
Joan Newman
Sandy Nilles
Tess O'Boyle
Bob O'Brien
Sheila O'Brien
Ms. Diane O'Malley
Priscilla Pancoast
David and Toni Jo Parmelee
Helen Passo
Marcie Pennacchioli
Frances Perry
Narine Petrosyan
Sue Petry
Ronald and Maureen Pettinato
Sherri Piazza
Stephen and Gayle Plevyak
John and Cathy Pocius
Amber Polkowski
Dorothy Kimock Posh
Rachel Powers
Sarah Pryal
John and Gail Quinn
Kelly Quinn
Margaret Quinn
Marguerite Rade
Olivia Rader
Mr. and Mrs. Albert Ravaioli
Kris Ray
Timothy Regan
Joan Resigno
Michael and Virginia Resigno
Daniel Roche
Carol Ann Rodgers
Margaret Roditski

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John and Mary Romanaskas
Louis and Wendy Rosetti
Paul and Colleen Ross
Maria Rossi
Frederick and Suzanne Rothstein
Brandi Ryce
Bob and Mary Sadauckas
Edwin and Carol Salva
Louis Samela
Chris Sanborn
June Sarnowski
Edward and Anna Scahill
Eleanor Scalese
Ryan and Sue Scanlon
Mary Schimelfenig
Schobel Family
Mary Schumacher
Anna Scott
Margaret Scott
Tori Scott
Margaret Scott
Mary Sebastianelli
Samuel and Helen Sebastianelli
Gayle Sensi
Arthur and Donna Seymour
John and Susan Sheerin
Brian and Karen Simakaski
Allen and Madeline Sinowitz
J.B. and Alison Skoff
Janice Smilnak
Christine Smith
Eric and Kristin Smith
Susan Smith
Matt Snyder
William Snyder
Edward M Sosik, Jr.
Armand and Cecilid Spoto
Edward and Joan Stecco
Christine Stefan
Linda Stefursky
Larry and Dorothy Stetler
Mary-Zita Stone
Jamie Straw

Pat Sulla
Ken and Alicia Suman
Tamara Summa
Dr. James and Pat Sundheim
Colleen Sutton
Kevin and Eileen Swift
Margaret and Kelly Swift
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Lucille Terotta
Alan and Lisa Thurston
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Maureen Timlin
Robert Timlin
Mr. and Mrs. Robbie Timlin
Carmine and Susan Tolerico
Anthony and Carmella Torda
Michael Tornambe
Tracy Touey
Marcia Ufberg
Attorney Robert and Laney Ufberg
Thomas and Rose Marie Vadella
Anthony Valvano
April Valvano
Amanda VanBuskirk
Maureen Veety
Joseph and Yvette Vinson
Margaret Voytek
Karey Walker
Joseph Walsh
Lynne Walsh
Morgan Walsh
Alexandra Wanas
John Washicosky
Robert White
Ernie and Stephanie Williams
Harvey and Kathleen Williams
Aty. James and Maria Wilson
Richard Wilson
Ryan and Rena Wilson
Richard and Mary Ellen Winslow
Joseph and Irene Wolfe, Jr.
JoAnn Wolski
William and Nina Wormuth
Midori Yamanouchi-Rynn, Ph.D.

Foundations

Aetna Foundation
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Comcast Foundation
Dollar General Literacy Foundation
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The Frederick & Colette B. Heldring Charitable Fund
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United Way of Lackawanna County
UPS Foundation
The Walter L. Schautz Foundation
Wegmans
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Government

Lackawanna County Office of Arts & Culture
 Lackawanna County Commissioners
 Lackawanna County Department of Human Services
 Area Agency on Aging
 Office of Behavioral Health/Intellectual Disability/
 Early Intervention
 Office of Youth & Family Services
 Special Services
 Lackawanna County Interagency Council
 Lackawanna County Workforce Development Board
 Pennsylvania Commission on Crime and Delinquency
 Pennsylvania Council on the Arts, a state agency

Pennsylvania Department of Aging
 Pennsylvania Department of Community &
 Economic Development
 Pennsylvania Department of Education
 Pennsylvania Department of Health
 Pennsylvania Department of Public Welfare
 Pennsylvania Housing Finance Agency
 Scranton Office of Economic and Community
 Development
 United States Department of Education
 United States Department of Housing and
 Urban Development

Organizations

Catholic Charismatic Renewal
 The Church of the Epiphany
 Covenant Presbyterian Church
 First Presbyterian Church of Clarks Summit
 Friends of the Abington Community Library
 Friends of Connors Park Association
 Friends of Senator John Blake
 Holy Cross High School
 Holy Cross High School Student Council
 Junior League
 King's College
 Keystone Chapter UNICO National
 Marywood University
 Pennsylvania Voice
 The Pines Senior Living

The Pop Up Studio, Inc.
 Rotary Club of Scranton
 Saber Healthcare
 Saint Mary's Center
 Scranton Jesuit Community
 Scranton Preparatory School
 Scranton High School
 The Scranton School District
 The Scranton Social Sports Club
 Spring Hills Farm
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 University of Scranton
 University of Scranton Campus Ministries
 The Willowbrook Place
 Wright Center For Primary Care

Major Donors

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Amazon Smile
American Janitor & Paper Supply
Anonymous
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Bank of America Matching Gifts
Barbour's Bakery
BENCO Dental
BlackOut Design
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Brown Podiatry
Brucelli Advertising
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Carmen's 2.0 Restaurant
Center City Print
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Enhanced Hearing Specialists, LLC
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Epicurean Delight Catering
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MegComm Films
Metz Culinary Management
Mohegan Sun Pocono
Morgan Stanley
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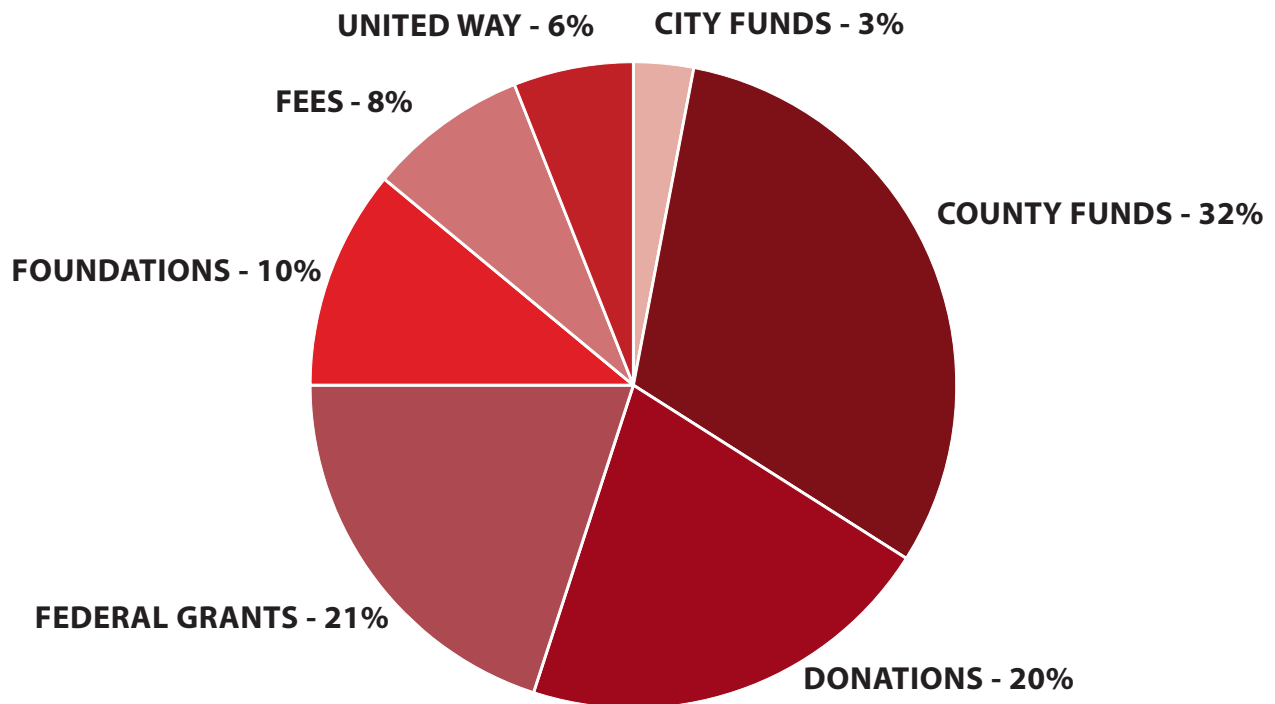
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**Special thanks to the many volunteers who helped us this year.
We could not do what we do without you!**

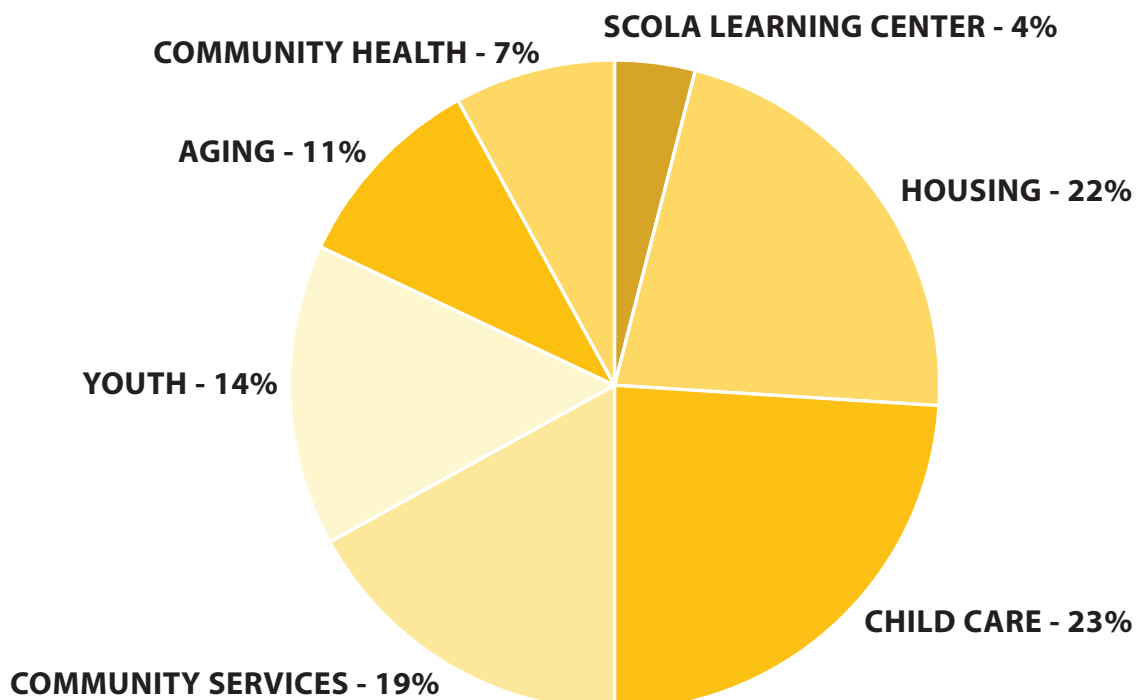


FINANCIAL SUMMARY

REVENUE - TOTAL \$6,526,267



EXPENSES - TOTAL \$6,524,435



2018 SPECIAL EVENTS

Party Gras - February 9

Crisis Intervention Services

Seniors Got Talent - April 8

Active Older Adult Programs

Kicks for Kids - April 28

Project Hope

Highmark Walk - June 16

Community Health Department

Farm to Fork - August TBD

Community Health Department

Chocoholic Frolic - October TBD

SCOLA



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CENTERS**
of Northeastern
Pennsylvania

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Throop, PA 18512

570-346-0759

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