



UNITED NEIGHBORHOOD CENTERS
of Northeastern Pennsylvania



2016 ANNUAL REPORT



LEADERSHIP MESSAGE

Dear Friends,

The development of this Annual Report is always an opportunity to reflect on changes and accomplishments that have occurred in the past year. Looking back on 2016, perhaps more than ever during my tenure as Board President, I am amazed at the impressive transformations this agency engineered in such a relatively short amount of time.

Look at where we are with our summer camp programs alone! In the 2015 Annual Report, my message was one of uncertainty. We knew Camp St. Andrew was closing, but not what that would mean for Project Hope. This year, I can proudly say UNC is the new owner of the former Camp St. Andrew, now re-named Camp Kelly, and has committed not only to continuing Project Hope, but also to providing the resident camp programs formerly offered at the site by the Diocese of Scranton. Our organization considers these summer programs for youth vital to our community and we are excited to ensure they continue!

Big changes also occurred in UNC's work to revitalize South Scranton. After years of planning, the agency was able to partner with The Clinics at Scranton Primary Care Center to bring a much-needed medical clinic for low-income patients to the community, which will work with UNC's Community Health Department to provide a comprehensive array of health and wellness services. The fruition of these plans have temporarily displaced UNC's administrative offices to Throop, however, the agency has already started raising the funds necessary to remodel the neighborhood's South Side Bank building as a new location.

There are many more such accomplishments highlighted throughout the rest of this report. As you read about them, I think you will join me in the conclusion that UNC continues to be one of the most active change agents in our community, thanks to the support of people like you.

I can't wait to see where we are at this time next year!

Dr. Paul Kaczmarcik
Board President



HIGHLIGHTS & NEW INITIATIVES

UNC LINKS TO GIRLS WHO CODE

Thanks to support from the United Way of Lackawanna & Wayne Counties, UNC was able to add a new career development component to its teen programs this year.

Young women in UNC's Leaders in Training program were provided with support in applying to the University of Scranton's Girls Who Code (GWC) program. GWC is a national initiative that is working to increase the number of female computer science professionals, and which has partnerships with more than 100 companies that have pledged to hire GWC alumni with a starting earning potential of \$60,000. Eight UNC youth were accepted into the program and are being provided with ongoing transportation and support from UNC in order to ensure they maximize this opportunity. This support includes weekly review sessions with agency staff. UNC hopes to continue to link additional young women to this high impact learning experience going forward.



95% of students in our Leaders in Training Program progressed to the next grade level, or graduated, successfully.



ADVENTURES IN FLIGHT

This year, more than 250 children in UNC's child care centers took part in an innovative new STEM education initiative featuring concepts of flight.

Funded through a grant from Lockheed Martin, "Adventures in Flight" allowed students to explore aviation and other topics through classroom lessons designed to correspond with state learning standards, as well as exciting hands-on activities. The curriculum for the program varied by age group, with the youngest children learning about kites and the wind, while older students covered topics including hot air balloons, gliders, airplanes, and rockets.

Early exposure to science, technology, engineering, and mathematics topics is more and more important to students as careers in those fields continue to expand. UNC will continue to seek ways to incorporate engaging STEM learning experiences into its programs for children.

TAAHAIRAH & ZAKIYYAH MUHAMMAD

Watching and helping her father fix computers is what first sparked seventeen-year-old Taahairah Muhammad's interest in technology. In 2015, she applied to be part of the national Girls Who Code (GWC) program to learn more about the field. Taahairah was accepted into a GWC summer program, but at a location in Washington, D.C., which was too far for the Scranton student to attend.

Although she was disappointed, Taahairah and her younger sister, Zakiyyah, sought out other activities and got involved in UNC's youth arts programs in 2016. They enrolled in almost every class offered, from photography, to dance, to the youth leadership program. This involvement put both girls at the right place at the right time to be part of UNC's inaugural efforts to support young women in joining the University of Scranton's Girls Who Code Club. The sisters were accepted into the program and have loved being part of the Club.

"I'm most excited to use what we're learning to fix a social problem," said Taahairah. "One group created an app to address bullying. I want to do something like that."

For Zakiyyah, the initial draw was due to her favorite television show, which features a female computer whiz. Although she wants to work with animals in her future career, she also appreciates the value of learning about computer science and enjoys participating in the program.

"It's like a classroom, but a lot more fun and open-minded," said Zakiyyah.

HIGHLIGHTS & NEW INITIATIVES

COMMUNITY HEALTH EXPANSION

During its third year, the Community Health Department (CHD) continued to see an influx of participants and new staff. Specifically, an additional social worker was hired to support a new behavioral health component providing seamless referrals for clients with mental health concerns.

On other fronts, the CHD continued to offer the Telehealth Intervention Program for Seniors (TIPS) to more than 160 older adults, monitoring their vitals and addressing abnormalities. From year one to year three, there was a significant decrease in the number of health alerts. The Chronic Disease Self-Management Program also expanded, offering new variations of the peer health program, including a Spanish version, as well as one focused on pain management. The CHD was excited to formalize a partnership with the Health Promotion Council that will assist in the sustainable dissemination of these workshops across the state.

Finally, the CHD contracted with a third party evaluator to conduct an assessment of the CHD's work thus far. The agency looks forward to reviewing the results to identify strengths, as well as opportunities to further build on efforts to improve the community's health.



Nearly **20,000** meals were served at UNC's four active older adult community centers.



MAXIMIZING SENIOR HEALTH

In 2016, the Pennsylvania Department of Aging awarded a grant to UNC enabling a social worker and nurse to provide weekly services at each of UNC's four active older adult community centers. This team is helping vulnerable seniors maximize their health through education and activities, as well as through navigation assistance. Additionally, the nurse and social worker are providing support and guidance for the aging process and any care transitions. By visiting each center at least once per week, the team is able to closely monitor and address changes in each senior's health and behavior.

This grant will also allow UNC to offer supportive initiatives such as the Aging Mastery Program for individuals nearing retirement, the Caregivers Coaching Program for those taking care of an elderly relative, and the Care Circle Initiative, which provides volunteer assistance to seniors who need help with household chores. The agency is encouraged by this opportunity to more fully meet the needs of local seniors, and will be closely monitoring the impacts of the program.



ROSEMARY BATTISTA

Rosemary Battista is used to being tough. She worked hard all of her life at a series of physically demanding factory jobs while also raising two sons. Even after her retirement, she spent much of her time exercising until a knee replacement forced her to give that up in favor of entire days spent volunteering.

However, when Rosemary began experiencing periodic chest pains, shortness of breath, and headaches, her innate "toughness" had her explaining away the symptoms without ever mentioning them to her doctor.

"I had an excuse for everything. If I was short of breath, it was the humidity. If I had a headache, it was just my sinuses," says Rosemary.

Thankfully, in the midst of having these symptoms, she began taking part in the Telehealth Intervention Program for Seniors (TIPS) at UNC's West Side Active Older Adult Community Center, where UNC Community Health Nurse, Laura Mickavicz, LPN, realized that Rosemary's heart rate was gradually declining. Laura convinced Rosemary to go for testing that eventually led to the discovery of two blockages in her arteries. After having two stents placed, Rosemary now says she feels great, and has become one of the most vocal advocates for the program to her fellow seniors.

"I tell them to get checked all the time, because without this program, I probably wouldn't be here," says Rosemary.

HIGHLIGHTS & NEW INITIATIVES

JOB FOCUSED ESL CLASSES

Scranton is one of only nine cities in the country that doubled its foreign-born population from 2000 to 2013. How we support immigrants' integration into the workforce is an important issue for both our new residents and the broader prosperity of the region.

In 2016, UNC began a partnership with Lackawanna County Workforce Development Board to provide "soft skills" employment education, case management, and employer liaison services for English language learners. English as a Second Language (ESL) instructors teach teamwork, problem-solving, and other skills important for workplace success. UNC helps participants overcome barriers to employment, advance in their careers, and access specific employment and training opportunities through PA CareerLink.

So far, UNC worked with 26 students, who either attended a job skills class, received career counseling, built a resume, applied for a job, participated in a mock interview, or accessed training. Even more students are expected to be served in the coming year.



More than **7,000** hours of ESL and related education were provided through UNC's SCOLA Learning Center.



REVITALIZING SOUTH SCRANTON

In 2016, the agency took major steps forward in revitalizing South Scranton. UNC's administrative building, originally built as a medical facility, was leased to The Clinics at Scranton Primary Care Center to house a health clinic. This partnership is the result of years of effort to bring medical services into the community, where many residents lack transportation. UNC's Community Health Department remains at the location to provide additional supports.

Plans also advanced to remodel the donated former South Side Bank building starting in 2017. The first floor will house a small business incubator for low to moderate income women, operated through a partnership led by the Scranton Area Community

Foundation. UNC's administrative offices will occupy the upper floors.

Advances were made with UNC's South Side Farmers Market, which began accepting SNAP (Supplemental Nutrition Assistance Program) benefits in 2016. A national grant award received from the Aetna Foundation will launch additional programming tailored to maximize the healthy habits of new immigrants via market activities.

Behind the scenes, UNC also worked with advisors provided by Wells Fargo Regional Foundation to produce stronger evaluations of neighborhood work. With new techniques to compile surveys, analyze impact, and use secondary data sources, UNC can better document successes and opportunities for the future.

JOHANNA DELVALLE

Sitting down to chat with Johanna DelValle, you would never know that just seven months ago, she was struggling to understand her English-speaking co-workers.

After moving to Scranton from Puerto Rico in January 2016 to be closer to her three adult children, Johanna was frustrated by the impact of the language barrier on her job at a manufacturing center. Some coworkers told her about the free ESL classes available at UNC's Scranton Council on Literacy Advance (SCOLA) Learning Center, and she immediately dedicated herself to attending several times per week. Just a few months later, Johanna has already been recognized at work for her improved communication skills.

Recently, Johanna also participated in classes focused on soft skills for employment and career advancement in an ESL context. Johanna says she likes participating, particularly in the group discussions, and is aiming to earn a promotion at her current job. Not one to shy away from a challenge, she even plans to learn Hindi to better communicate with some of her coworkers native to India.

We look forward to watching her rise through the ranks!

HIGHLIGHTS & NEW INITIATIVES

WOMEN'S MATCHED SAVINGS PROGRAM

A key component of UNC's mission is to provide support that not only helps clients through crisis situations, but that also allows them to achieve long-term stability and independence. Accordingly, the agency was a perfect fit to administer the Matched Savings Circle Program funded through Scranton Area Community Foundation's Women in Philanthropy program.

The goal of the Matched Savings Circle is to provide education to low-income women on how to better manage their finances, while at the same time providing an incentive and support as they save money towards a major purchase. Over the course of one year, the women meet monthly to hear from expert guest speakers about topics such as budgeting, credit, loans, investing, and more. At the same time, Women in Philanthropy matches money the women save for a purchase such as a home or car, up to \$2,500 each. Nearly 40 women are currently taking part in the first cohort of the program, with another 38 expected to enroll in year two.



More than **6,300** food packages were distributed to families in need through UNC's food bank in 2016.

UNC'S CAMP KELLY

In November, UNC finalized an agreement with the Diocese of Scranton to transfer possession of the former Camp St. Andrew to UNC. The agency is excited to continue to offer the residential programs previously hosted at the site, as well as Project Hope day camp. Other opportunities to expand use of the property for the benefit of the community are being explored.

While the beloved core traditions of camp will remain, the property will feature a new name: "UNC's Camp Kelly." The name was selected to honor Monsignor Joseph P. Kelly, who played a vital role at the resident camp for decades and founded Project Hope at UNC more than 45 years ago.

In the coming months, more information about camp registration and a capital campaign to restore the site will be posted at uncnepa.org.



NAFEEZA NAIPAUL

As a single mother of three daughters, Nafeeza Naipaul has a lot on her plate! However, in April, she made time to start participating in the Matched Savings Circle program offered by UNC through funding from the Scranton Area Community Foundation. She is hoping that the program will help her in her pursuit of owning her own business, a cleaning company to be called N3 Cleaning Services.

In order to make her business dream a reality, Nafeeza is not only learning how to meet her financial goals, but also participating in further, entrepreneur mentoring through the Scranton Area Community Foundation's Women in Philanthropy program. Through that program, Nafeeza is working to write a business plan and has already registered her company name. She learned about this further assistance through the Matched Savings Circle and stresses connection to other community resources as one of the most valuable aspects of the program. In that spirit of connection, Nafeeza is even using what she is learning to provide guidance to her niece, who opened a salon that she is hoping to grow.

The Circle expands!

ABOUT UNITED NEIGHBORHOOD CENTERS

MISSION & APPROACH

Our mission is to work together with neighbors to provide services and create opportunities that empower individuals and build strong, interdependent communities. The agency accomplishes this mission through six programmatic departments (Community Services, Child Care, Youth Programs, Active Older Adult Programs, Community Education & Revitalization, and Community Health) and a Housing/Community Development Corporation. Through this diverse programming, UNC uses an innovative wrap-around approach to address the emerging needs of the community it serves.



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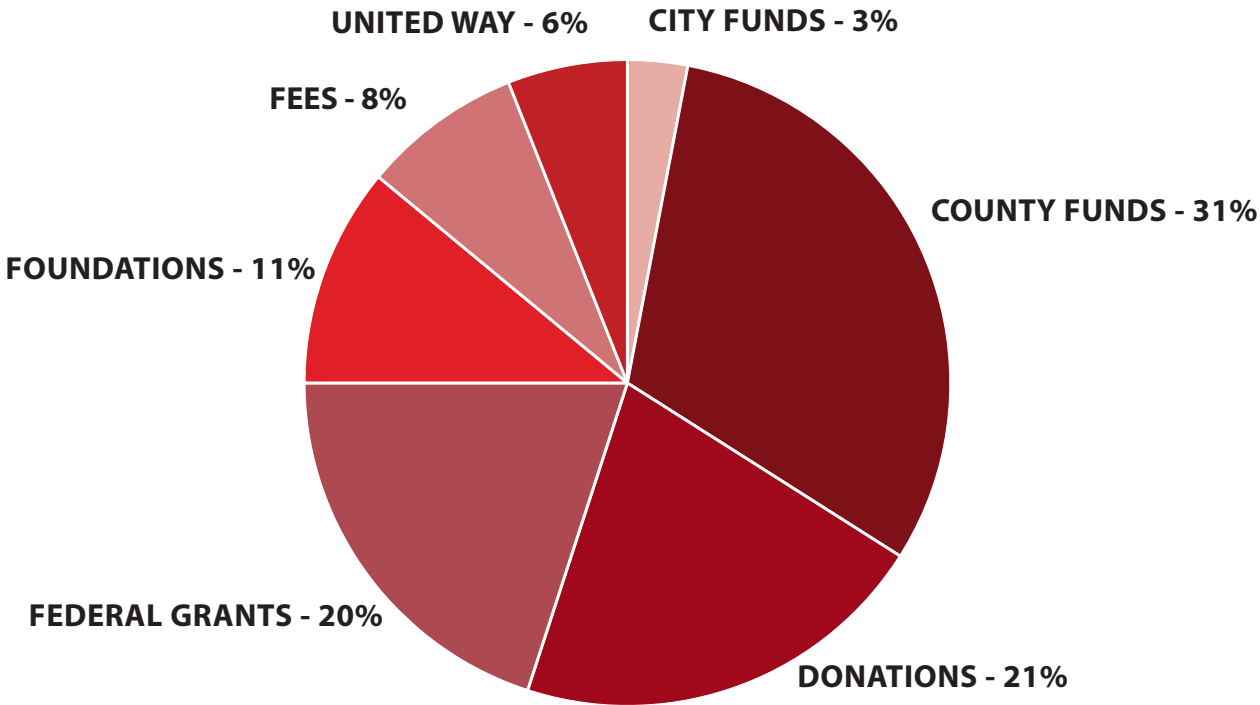
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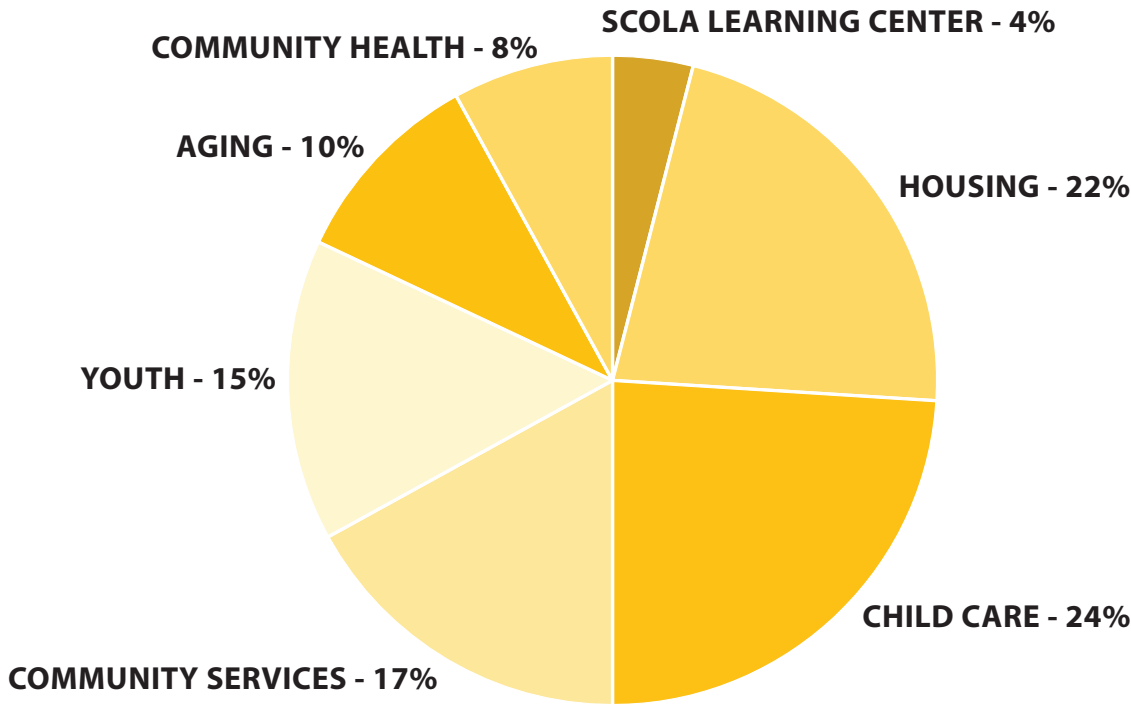
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FINANCIAL SUMMARY

REVENUE - TOTAL \$6,016,564



EXPENSES - TOTAL \$5,902,901



2016 ANNUAL GIVING

**Donations are listed as of December 1, 2016 and are cumulative for the year.*

\$5,000+

Elizabeth A. Burns
L. Peter and Laura Frieder

Robert and Noelle Lynett
William and Mary Scranton Charitable Remainder Trust

\$1,000 - \$4,999

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Curtis V. Walters
Dr. Robert and Carole Wright

"What I like about UNC is that it is a full service organization. It doesn't just focus on one age group, ethnicity, or need. There is help for seniors, after-school programs for teens, and summer camp for low-income kids. It is a great organization that I'm proud to have been involved with for nearly 15 years."

- Elizabeth A. Burns



\$500 - \$999

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Gloria Tansits Wenzel
Christine Zavaskas

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Alan and Rita King
Ann Lally
Carole Lameo
Judith Lapenta
Joseph and Theresa Lenahan
Warren J. Lewis
Shirley Lippolis
Frances Livecchi
Carol M. Lizell
John Lounsbery
Rosemary D. Luksha
Salvatore and Charlene Luzio, Sr.
Teresa MacDonald
J. Marturano
Joanne Mattise
Martha McAndrew
Judith McCauley
Dr. Patricia McCormack

William and Kathleen McCormick
Shirley McDonough
John and Ruth Mercuri
Clarence R. Michael
Stanley Michalik
Tymell Miles
Gerald and Joan Miller, Sr.
Peter and Marcy Millett
Ms. Rachel Morgenstern
Rose A. Morock
Raymond Morris
Eleanor Morrison
Tara Moubray
Joseph and Rosemary Muchisky
Gary and Patrice Mulrine
Paul Murphy
Marcia Myers
Jeanene Nealon
Dorothea Nelhybel
Ivan Newcomer
Joan Newman
Courtney Nicholas
Mary Ann Nichols
Adam Nosak
Sheila O'Brien
Colleen O'Donnell
Diane O'Malley
Nancy Otherski
John and Theresa Pallo
Sharon Panzica
Joseph and Kathleen Parchinski
Patrick and Marie Pasqualichio
Helen Passo
Marcia Pennacchioli
Stephen Pesarchik
Ann Marie Pettinato

Sherrri Piazza
Francis Piccott
Stephen and Gayle Plevyak
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Michael and Virginia Resigno
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Wendy Rosetti
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Migdalia Sandy
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Mary C. Schumacher
Rosemarie Sember
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Susan Smith
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Mr. and Mrs. Thomas Vadella
Amanda VanBuskirk
Joseph and Kathleen Verrastro
Joseph Walsh
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John Washicosky
Charles Weber
Donald and Laura Webster
Mr. and Mrs. Harold Welles
James Wetherill
Kevin and Phoebe Wilson
Richard and Mary Ellen Winslow
Joseph and Irene Wolfe, Jr.
JoAnn Wolski
William and Nina Wormuth
Allen Wyckoff



Our group chose to donate to UNC, specifically for Project Hope, to help keep camp open for inner city, low-income children. Since we had been participants of Project Hope in the 1970s, it was our opportunity, as adults, to give back to our community. Our hope is that our donation will offer other children the opportunity to attend camp and to create the same kind of wonderful memories that we have.

- Brenda Walsh-Matias
Hilltop/Valley View Reunion Group



2016 ANNUAL GIVING

FOUNDATIONS

Aetna Foundation
A.J. Giombeti Memorial Fund of the
Scranton Area Community Foundation
AllOne Charities
Bank of America Charitable Foundation
Best Buy Foundation
Dollar General Literacy Foundation
Eureka Foundation
The Frederick & Colette B. Heldring Charitable Fund
The Frieder Foundation
Irving & Edythe Grossman Foundation
Joanne Aronsohn Monahan Foundation (dba Still Flying.org)
Katten Muchin Rosenman Foundation, Inc.
Margaret Briggs Foundation
MAXIMUS Foundation
Moses Taylor Foundation

Northeastern Pennsylvania Healthcare Foundation
Oppenheim Foundation
Overlook Estate Foundation
Peoples Security Charitable Foundation
PNC Foundation
The Robert Y. Moffat Family Charitable Trust
Roselle B. Fine Charitable Lead Trust
Schwartz-Mack Foundation
Scranton Area Community Foundation
TJX Foundation
UPS Foundation
The Harry & Jeanette Weinberg Foundation
Wells Fargo Foundation
Wells Fargo Regional Foundation
William G. McGowan Charitable Fund

GOVERNMENT

Lackawanna County Office of Arts & Culture
Lackawanna County Commissioners
Lackawanna County Department of Human Services
Area Agency on Aging
Office of Behavioral Health/Intellectual Disability/
Early Intervention
Office of Youth & Family Services
Special Services
Lackawanna County Workforce Development Board
Pennsylvania Commission on Crime and Delinquency
Pennsylvania Council on the Arts, a state agency

Pennsylvania Department of Aging
Pennsylvania Department of Community &
Economic Development
Pennsylvania Department of Education
Pennsylvania Department of Health
Pennsylvania Department of Public Welfare
Pennsylvania Housing Finance Agency
Scranton Office of Economic and Community Development
United States Department of Education
United States Department of Housing and
Urban Development

ORGANIZATIONS

Abington Area Community Classroom
Abington Heights Civic League, Inc.
Advocacy Alliance
The Church of the Epiphany
The Church of Saint Gregory
Congregation De Notre Dame Blessed Sacrament Province, Inc
Covenant Presbyterian Church
Diocese of Scranton
Family Enrichment Center
First Presbyterian Church of Clarks Summit
Green Ridge Assembly of God
Hilltop/Valley View Reunion Group
Holy Cross High School
Jewish Home Employees
Izzy's Sweets Bake Sale
Lackawanna College Human Services Class
ProLiteracy
Saint Gregory Church
Saint John's Academy
Saint Mary's Center

Saint Mary's Rosary Society
Saint Matthew's United Evangelical Lutheran Church
Saint Paul's Church
Scranton Kiwanis Club
Scranton Preparatory School
Scranton High School
Scranton School District
Scranton Social Sports Club
Spring Hills Farm
Temple Hased
The Commonwealth Medical College
The Theatre at Lackawanna College
Through our Eyes
Trinity Congregational Church
United Way of Lackawanna & Wayne Counties
University of Scranton
University of Scranton Performance Music Department
Upper Valley Project Hope Committee
West Scranton Intermediate
The Wright Center for Primary Care

BUSINESSES

AJS Mechanical Services, LLC
Amazon Smile
AmeriHealth Caritas Northeast
American Janitor & Paper Supply
Andrew Brown's Drug Store
Arley Wholesale
Arthur A. Albin Funeral Home
AVIVA Strings
Babby Cakes Bakery
Bank of America
Bank of America Matching Gifts
Barbetti Accounting
Barbour's Bakery
The Bare Accessories
Bella Faccias
Benco Dental
Boscov's Department Store, LLC
Boulevard Rental
Brown Podiatry
Brucelli Advertising
Buona Pizza
Canadian Pacific Railway Company
Carl Von Luger Restaurant
Carmella's Italian Pastry & Deli
Carmen's 2.0 Restaurant
Center City Print
Champion Builders
Chocolate Creations
Chubb
Cigna
Citizens Savings Bank
Cognetti & Cimini
Colbert & Grebas, P.C.
Colt's Transportation
Comcast
Community Bank, NA
Condron & Cosgrove
Constantino's Catering and Gift Baskets
Construction Risk Partners, LLC
Craig Friedman Productions
Crescent Health and Rehab
The Dessert Corner
Donahue Funeral Home
East End Vipers
Edible Arrangements
Enhanced Hearing Specialists, LLC
Entercom Communications
Eyewitness News
Fidelity Deposit and Discount Bank
First National Community Bank
FNCF
Foley Law Firm
Gap, Inc.

Geisinger Community Medical Center
Gem 104
Genesis Healthcare, LLC
Gentex Corporation
Gerrity's Supermarkets
Gertrude Hawk Chocolates
Giant Food Stores
The Golden Karat Jewelry Store
Graham Public Relations and Advertising
Grimm Construction, Inc.
Griswold Home Care
Harvest Catering
Highmark Blue Cross Blue Shield
Home Instead Senior Care
Houghton Chemical Corporation
Interim Home Healthcare, Inc.
Iron Pierce Catering
Jack Williams Tire Company, Inc.
JC Penny
John Graham Magic
Katten Muchin Rosenman, LLP
Thomas P. Kearney Funeral Home Inc.
Knowles Associates
Lackawanna Insurance Group
Lamar Advertising
Lewis Brisbois Bisgaard & Smith, LLP
The Lodge at Woodloch
Lockheed Martin
Lola's Dessert Shoppe
Lynn Sandy's Bakery
Maiolatesi Wine Cellars
Manning Dairy Farm
Market Street Sweets
McNamara's Hearing Solutions, LLC
Mohegan Sun Pocono
Montage Mountain Resorts- Slocum
Hollow Restaurant
Mount Airy Casino and Resort

NBT Bank
Office of the Lackawanna County
District Attorney's Staff
One Point
The Palumbo Group
PDQ Print
Peoples Security Bank and Trust
Peculiar Culinary Company
Pennay & Son Auctioneers, Inc
The Pines Senior Care
Pittston Popcorn Co. LLC
PNC Financial Services Group
PPL Services Corporation
Price Chopper
Professional Orthopaedic Associates, Ltd.
Quadrant EPP USA, Inc.
Rabel Furniture Co.
Radisson Lackawanna Station Hotel
RMA Washes
Sanofi Pasteur, Inc.
Sarno & Son
The Scranton Cultural Center
Sign Works
Sprint Print
Stirna's Restaurant
Summit Peak Associates
Target
Texas Roadhouse
The Times-Tribune
Times-Shamrock Communications
TMG Health, Inc.
Tom Grudis Optical Center
Traditional Home Health & Hospice
WBRE
Wegmans Food Markets, Inc
Weis Markets
Willowbrook
WNEP - TV

"At PNC, we are committed to helping build strong communities and creating financial opportunities for individuals, families and businesses in Northeast PA. Partnering with United Neighborhood Centers provides us with opportunities to positively impact the lives of people of all ages through varied programs and services focused on stability and self-sufficiency."

Peter J. Danchak
PNC Regional President Northeast PA Market



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2017 SPECIAL EVENTS

Party Gras - February 24
Crisis Intervention Services

Seniors Got Talent - April 2
Active Older Adult Programs

Kicks for Kids - April 29
Project Hope

Camp Reopening Picnic - June 17
Camp Kelly

Farm to Fork - August 26
Community Health Department

Chocoholic Frolic - October 15
Adult Literacy/ESL Services



**UNITED
NEIGHBORHOOD
CENTERS**
of Northeastern
Pennsylvania

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